

Customer Survey Results - Lincolnshire Members (1st January to 31st March 2018)

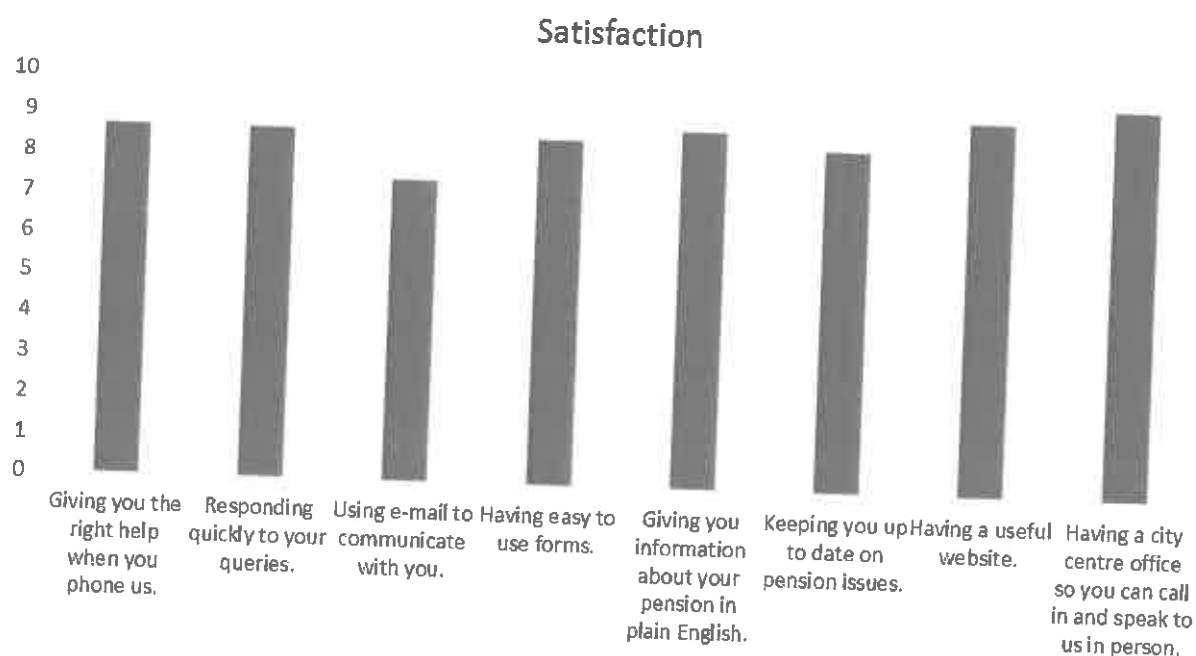
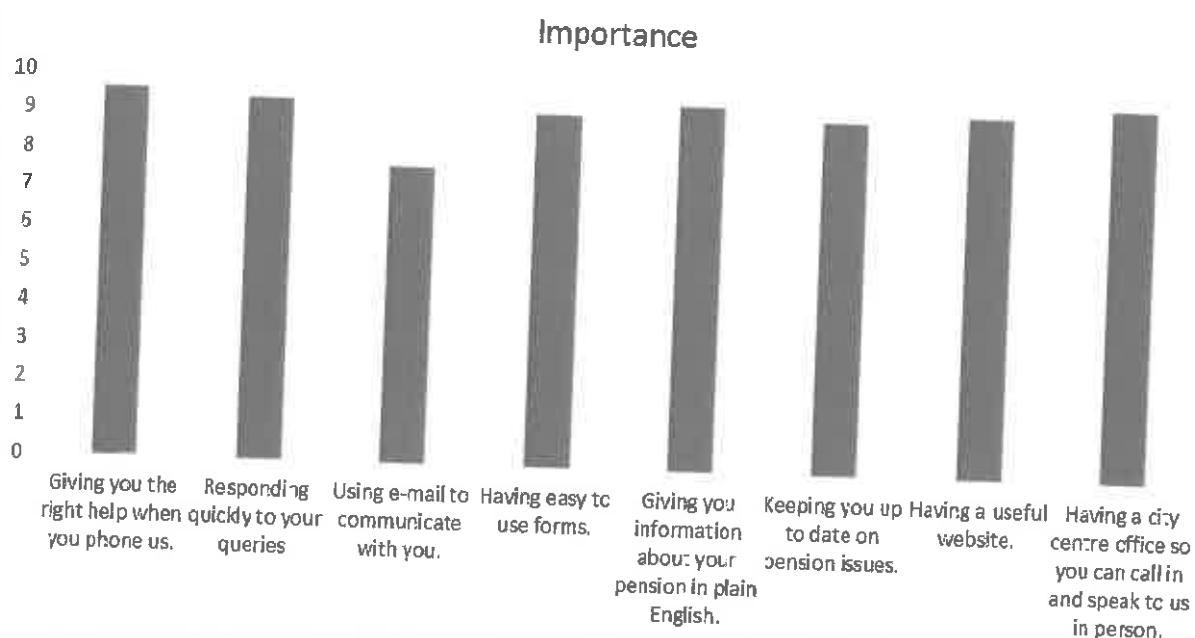
Over the quarter January to March we received 2 online customer responses.

Over the quarter January to March 121 Lincolnshire member's sample survey letters were sent out and 17 (14.05%) returned:

Overall Customer Satisfaction Score;

January to March 2017	April to June 2017	July to September 2017	October to December 2017	January to March 2018
87.07%	78.63%	89.62%	91.74%	87.34%

The charts below give a picture of the customers overall views about our services;



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